

The Direct Debit Guarantee



■ This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.

■ If there are any changes to the amount, date or frequency of your Direct Debit, Ecology Building Society will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Ecology Building Society to collect a payment, confirmation of the amount and date will be given to you at the time of the request.

■ If an error is made in the payment of your Direct Debit by Ecology Building Society or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society. If you receive a refund you are not entitled to, you must pay it back when Ecology Building Society asks you to.

■ You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.



Please cut off and keep the Direct Debit Guarantee

Instructions to your Bank or Building Society to pay by Direct Debit



Please fill in the form and send it to:

Ecology Building Society, 7 Belton Road, Silsden, Keighley, BD20 0EE

To: The Manager

Name and full postal address of your Bank/Building Society branch

Postcode

Name(s) of account holder(s)

Branch Sort Code

 - -

Account Number

Please select your preferred Direct Debit monthly collection date:

10th 25th

Originator's Identification No.

Ecology Building Society reference number (For office use only)

Instruction to your Bank/Building Society

Please pay Ecology Building Society, Direct Debits from the account detailed on this Instruction subject to the safeguards assured by the Direct Debit Guarantee.

I understand that this instruction may remain with the Ecology Building Society and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Date

Banks/Building Societies may not accept Direct Debit instructions for some types of accounts.