

## Instruction to your bank or building society to pay by Direct Debit



### Please fill in the form and send it to:

Ecology Building Society, Ellis House,  
7 Belton Road, Silsden, Keighley BD20 0EE.

To: The Manager

Name and full postal address of your  
bank and building society branch

Name(s) of account holder(s)

Branch sort code   -   -

Account number

Service User Number

     

Ecology Building Society reference number (For office use only)

         

### Instruction to your bank and building society

Please pay Ecology Building Society Direct Debits from the account detailed in this Instruction, subject to the safeguards assured by the Direct Debit Guarantee.

I understand that this Instruction may remain with Ecology Building Society and, if so, details will be passed electronically to my bank or building society.

Signature(s)

Date

**Banks/building societies may not accept Direct Debit Instructions for some types of accounts.**

## Monthly mortgage payment by Direct Debit

**This is not part of the Instruction to your bank or building society and must be detached by Ecology Building Society before submission to the paying bank.**

Ecology account number

Name

Please select your preferred Direct Debit monthly collection date: 10th  25th

Your Direct Debit will be collected from your account on the date you have selected until you instruct us otherwise.

Please cut off and keep the Direct Debit Guarantee

## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Ecology Building Society will notify you 3 working days in advance of your account being debited or as otherwise agreed. If you request Ecology Building Society to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Ecology Building Society or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society. If you receive a refund you are not entitled to, you must pay it back when Ecology Building Society asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.